

PSF Wales Limited

QUALITY MANUAL

5.3 Quality policy

It is the policy of the Organisation to operate a written system with documented procedures for quality management which complies with BS: EN: ISO 9001:2000 and maintains its status as a Registered Firm.

This policy and our ongoing monitored set quality objectives will be effectively communicated to our staff. The Organisation is committed to continual improvement in overall quality performance.

This Organisation's overall objectives for quality of service include:

- > ensuring that our customers obtain a prompt service which satisfies their specific needs for manufacture of sheet metal work and fabrications
- > providing staff with suitable infrastructure, tools, equipment, machines, materials and training to allow them to carry out their duties as required
- > achieving consistently reliable performance at an economical cost
- > maintaining the Organisation's good reputation for service.

Appropriate resources will continually be made available to ensure the policy is implemented in full.

This Quality Policy and our defined Quality Objectives will be reviewed for continued suitability at the Management Review Meeting as part of long term planning.

Managing Director



D. Jones

FormDO01	Issue 02	Date: Aug 2006	Approved By: DJ
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